

W.A.G payment solutions plc FY 2021 results

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2021 Highlights

Achieved strong revenue growth and high EBITDA profitability

Financial results in-line with medium term financial guidance

Executed against growth strategy

- Delivered growth from existing customers
- Continued geographic expansion and market penetration
- Expanded go-to-market channels
- Invested into digital platform development and accretive M&A

Listed on the London Stock Exchange

- Strengthened balance sheet by raising €200m in equity capital
- Expanded the management team and established a new Board of Directors with UK plc experience

Implemented methodical approach to ESG

Collected baseline data for reporting and set future goals

Net energy and services sales

€153.1m

19.1% growth



Adjusted EBITDA

€69.7m

45.5% margin



Active payment solutions trucks

82,640

13.4% growth y/y



Average net revenue retention

>110%

2017-2021





Complementary Business Segments

PAYMENT SOLUTIONS





73.9%

net revenue 20% growth

- Rolled out new Payment Management System
- Launched mobile payments pilot
- Enabled payments for charging stations on the Sygic application
- Added toll access in Poland, Austria, Belgium and Germany on EW-owned on-board units
- Rolled out digital sales channels in Central and Western Europe
- Launched digital onboarding for new customers
- Introduced Automated Credit Approval System for customers with small exposures

MOBILITY SOLUTIONS











26.1%

net revenue 16% growth

- Expanded the acceptance network for roadside service payments
- Offered new supply-chain financing solutions from third parties to customers via EW Cash
- Introduced hybrid financing for tax refunds
- Deployed telematics features for fleet management to the on-board unit for toll payments
 - With anti-fraud protection for energy payments
- Launched Eurowag mobile application for easy access to customer account
- Expanded indirect sales to provide navigation systems to automotive OEMs



Response to War in Ukraine

Humanitarian response

- Provided material support for employees and relatives impacted by the war
- Organizing donations to charities active in Ukraine

Business response

- Continously screening sanction updates for immediate compliance
- Discontinued fuel sales through acceptance network in Russia
 (limited exposure to Russia and Ukraine, which together account for less than 0.1% of net energy
 and services sales in 2021)
- Accelerating measures to transition away from Russian-linked fuel suppliers
- Continuing fuel sales through acceptance network in Ukraine to the extent supplies are available
- Short term fuel supply disruptions managed by an experienced team of regional experts



Financial Results

Magdalena Bartoś / CFO



Highly Attractive Financial Profile



Large scale and network

15,020

Active payment solutions customers

82,640

Active payment solutions trucks



Proven growth track record

12.3%

CAGR 19-21
Active payment solutions customer growth

15.6%

CAGR 19-21 Net energy and services sales growth



High revenue retention and diversification

>110%

Average net revenue retention 2017-2021

6.6%

Net revenue contribution from top 50 customers⁽¹⁾



Highly profitable

45.5%

Adjusted EBITDA margin

85.2%

Adjusted operating cash flow conversion⁽²⁾



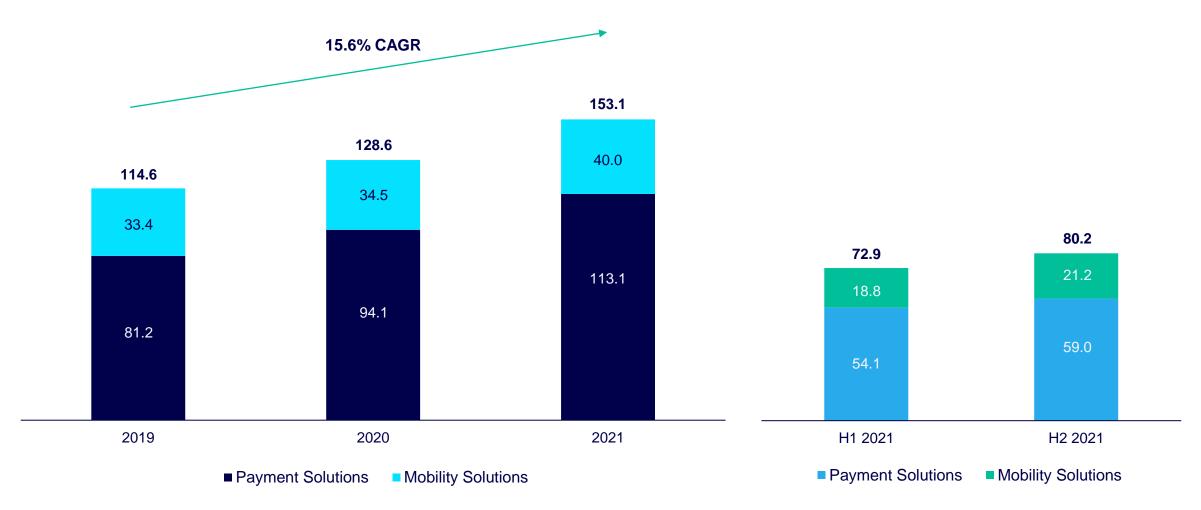
2021 Group Financial Highlights

All figures in € million	2021	2020	YoY%
Net energy and services sales	153.1	128.6	+19.1%
Adjusted EBITDA	69.7	58.6	+18.9%
Adjusted EBITDA margin	45.5%	45.6%	
Investing Activities: Capex and M&A	70.3	23.2	
Transformational CAPEX	23.3	16.4	
Net cash/debt	61.7	(53.1)	
Net Leverage	(0.9)	0.9	

- Revenue growth enhanced by:
 - Organic Net energy and services sales growth at 17.1%
 - Net revenue retention at >110%
 - Increasing penetration in key markets (e.g. Romania)
 - Effective cross sell and up sell with 2.83 products per customer
- Maintained cost discipline with focus on:
 - Priority hires
 - Upskilling the organization
 - Technology-related spend
- Continued to invest into digital transformation and inorganic growth
- Net cash position of €61.7m as at 31 December 2021
- Strong balance sheet allowing the business to take advantage of strategic opportunities

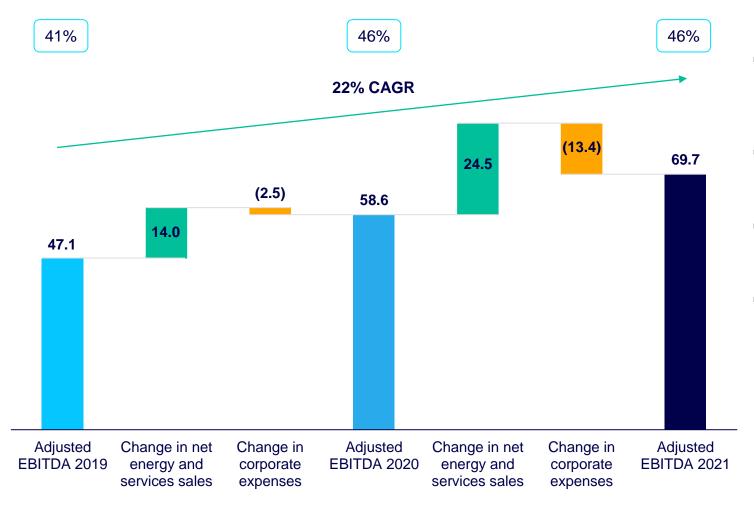


Robust Net Revenue Growth





EBITDA Bridge



- Adjusted EBITDA growth driven by organic growth in payment solutions (€19m) and mobility solutions (€2.9m) supported by consolidation of KomTes (€2.6m)
- Growth in expenses driven by investment into organization and technology to support our strategy delivery and listed company standards
- Maintained Adjusted EBITDA profitability in the mid forties reflecting costs discipline and focus on priorities
- More than half of 2020-2021 top line growth fell through to EBITDA



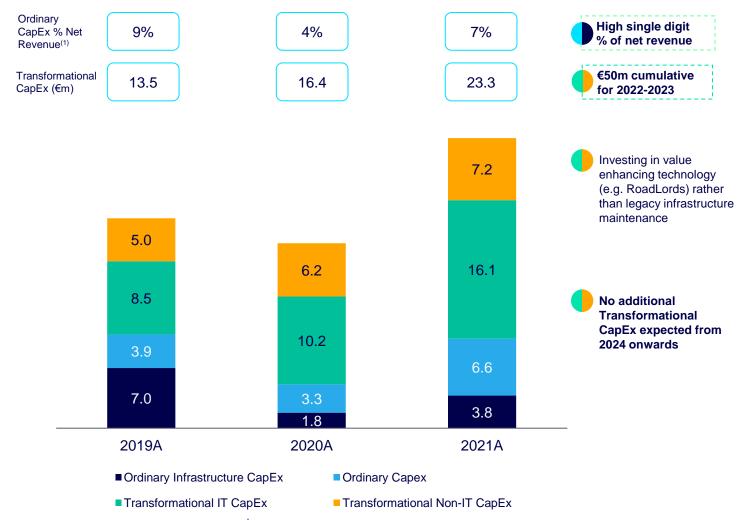
Corporate Expenses

	Reported			Adjusted		
All figures in € million	2021	2020	YoY%	2021	2020	YoY%
Employee expenses	(55.7)	(41.4)	34.5%	(47.1)	(39.4)	19.4%
Impairment losses of financial assets	(3.1)	(4.1)	(24.4%)	(3.1)	(4.1)	(24.4%)
Technology expenses	(6.8)	(4.0)	70.0%	(6.2)	(3.5)	75.3%
Other operating income	0.7	0.9	(22.2%)	0.4	0.4	(9.3%)
Other operating expenses	(41.3)	(24.6)	67.9%	(27.4)	(23.4)	17.1%
Depreciation and amortisation	(21.9)	(18.2)	20.3%	(14.8)	(12.5)	18.4%
Total	(128.1)	(91.4)	40.2%	(98.2)	(82.5)	19.0%

- Employee expenses increased as the Group focused on priority hires, talent retention, strengthening the structure and remuneration schemes appropriate for a listed company
- Impairment losses of financial assets decreased thanks to a focus on credit risk management and cash collection (improvement in credit losses ratio 0.2% to 0.1%)
- Technology expenses increase due to the Group's focus on cloud transition and expenses related to the new generation ERP system
- Other corporate expenses developed in line with the growth of the business on an adjusted basis
- Depreciation and amortization increase primarily as a result of increased transformational technology being put into production



Capital Expenditure



Expanding customer capabilities

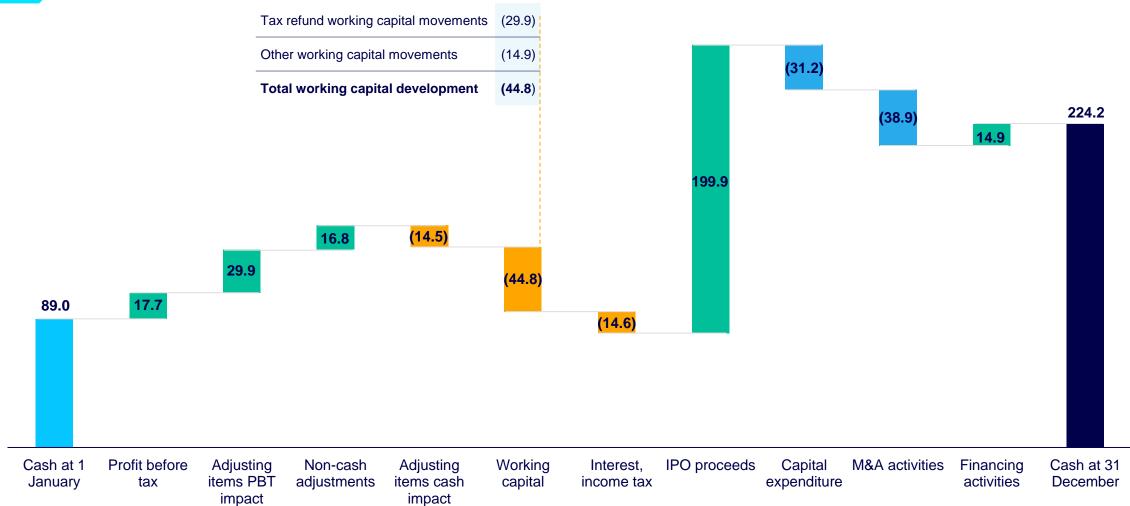
- Enhanced CRM systems
 - Improved customer acquisition and retention
- Next-Gen ERP implementation
 - Scaling transaction processing capabilities
- Customer digital journey
 - High quality user interaction and experience

Expanding product capabilities

- Toll / EETS capabilities
 - Bolster competitive moat
- eWallet / PMS offerings
 - Tech-forward payment offerings
- Telematics / EVA platform expansion
 - Differentiated fully integrated solution



Cash Flow Bridge





Capital Allocation Principles



Investment in Business for Organic Growth

- End-to-end integrated ecosystem
- Investments into technology
- Expanding capabilities



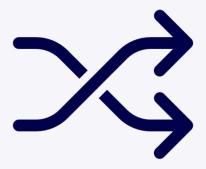
Disciplined Strategic M&A

- Looking at accretive acquisitions
- Business and operational fit with financial discipline
- Delivering synergies



Robust Balance Sheet

 Financial strength providing strategic flexibility



Prioritise growth over dividends

- No intention to declare a dividend in the near term
- Prioritise growth opportunities



Current Trading and Outlook

- Net energy and services sales for Q1 estimated at least €39m evidencing strong LTM growth at approximately 19% YoY
 - Q1 22 growth of approximately 12% y/y has been affected by changing seasonality, resulting in a very strong comparator, especially in March last year
 - Growth rate expected to accelerate in H2 2022 as comparators soften
- Business is demonstrating its resilience and adaptability despite headwinds, notably
 - Continuing Covid-related supply chain disruptions
 - Occasional fuel shortages in some regions of Eastern Europe caused by the war in Ukraine
 - Price cap on retail fuel sales in Hungary

- Eurowag has been able to respond dynamically and pro-actively to emerging risks and opportunities given:
 - Strong pan-European network
 - Long-standing relationships with suppliers
 - Business-critical nature of products and services provided to our customers
 - Management with experience proven throughout the cycle

Based on current trading, and assuming no worsening of the current environment, our expectations for 2022 are unchanged and we anticipate delivering results in line with our mid-term financial guidance



Summary Financial Guidance

NET REVENUE GROWTH	 Organic net revenue growth between high teens and low twenties over the medium term Expect both payment solutions and mobility solutions to grow at a similar pace over the medium term
ADJUSTED EBITDA MARGIN	 Adjusted EBITDA margin from mid forties trending to high forties over the medium term Incremental PLC related costs to impact level of margin expansion in the short term
CAPITAL EXPENDITURE	 Ordinary CAPEX at around high single digit % of net revenue over the medium term Transformational CAPEX expected in the range of €23-24m in 2021, €50m cumulative for 2022–23
CAPITAL STRUCTURE AND DIVIDEND POLICY	 Leverage target of 1.5x–2.5x over the medium term Our leverage ratio may temporarily exceed the top end of the range depending on the quantum and timing of potential acquisitions The Group intends to prioritise growth opportunities over dividends in the near-term

Strategic Update

Martin Vohánka / Founder and CEO



Substantial Market Opportunity

Vast Road Mobility Markets







€361bn

Total transaction value in Europe by 2027⁽²⁾

€33bn

Total transaction value in Europe by 2027

€4.7bn
European Fleet Management
market 2026

17%2020-26 market size CAGR

2020-27 TTV CAGR

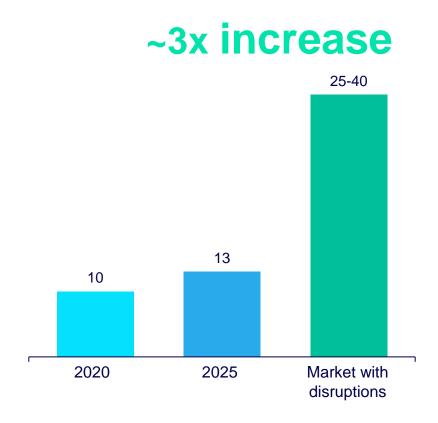
13%

7%

2020-27 TTV CAGR

Growing serviceable addressable market driven by CRT digitalisation

Serviceable addressable market⁽¹⁾ (net revenue in €bn)





Enabling Growth for Customers and Partners

BUSINESS OWNERS

- Data-driven insights to support business decisions
- Payments for energy at competitive prices
- Working capital financing and tax refunds
- Optimised routing
- Truck capacity utilization

We help owners make better business decisions, driven by data

Truck drivers

- Network of fuel stations and road services
- Easy processing of toll payments
- Payment card for out-of-pocket expenses
- Accurate maps and navigation tools
- Mobile application for the driver community

Fleet dispatchers

- Manage the entire fleet from a single tool
- Calculate optimal routes and get an accurate ETA
- Deploy driving directions to navigation system in the cabin
- Pre-select loads
- Detailed visibility of trip and truck travel costs

Backoffice

- Estimate the cost of a trip
- Collect invoices in customer self-care portal
- Process tax refunds from multiple countries
- Manage FX risk on liabilities

MERCHANTS AND PARTNERS

- Driving traffic in energy sales network
- Integrating seamlessly with toll providers
- Sales channel for financial services
- Developing solutions for OEMs

We help backoffice staff be more efficient

We help merchants and partners grow their businesses

We help drivers focus on delivering goods easier and safer

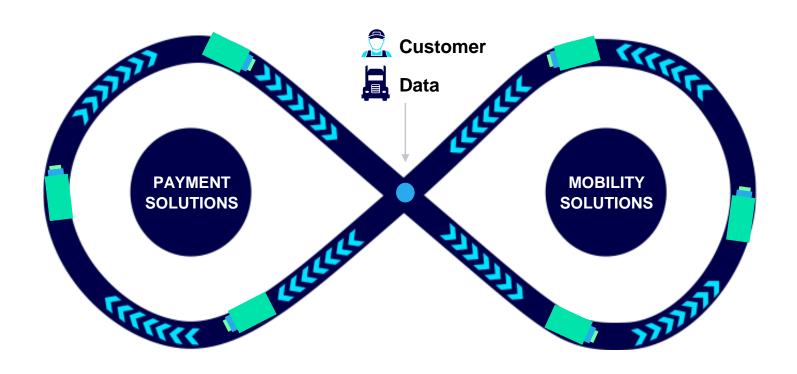
We help dispatchers complete jobs on time

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Powerful Flywheel Effect



Integrated payments and mobility platform

- Creating lasting customer relationships
- Deeply entrenching Eurowag into the operations of carriers
- Enabling Eurowag to grow share of wallet

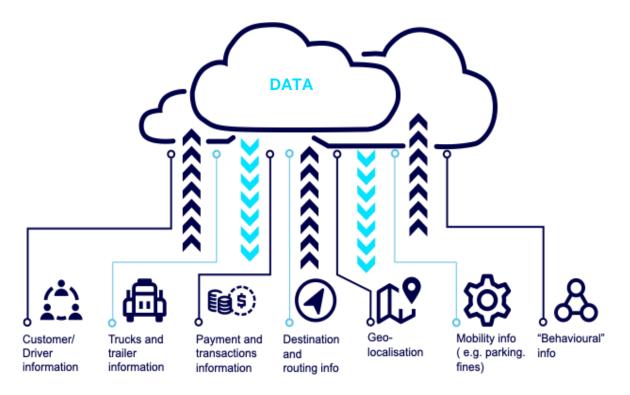
Building a powerful flywheel effect: from payment transactions to a life-time 24/7 relationship with customers



Millions of Data Points

A tech platform leveraging data will underpin growth and industry innovation

Deep and detailed customer data creates further sales opportunities, increasing the lifetime value of each customer and bringing economies of scale.



Credit-risk management

Data sources optimized per country (ACAS)

Tax refund

Simplify the processing of refund applications

Pricing

Multiple parameters driving price (spot prices, exchange rates, relationship history)

Cross-sell and up-sell

Digital applications (Eurowag Application)

Digital channel expansion

Launch of digital customer journey supporting growth in Western Europe

Actionable insights driving efficiency

- Match available capacity and suitable loads
- Optimize route and manage traffic (Road Lords for Drivers) and calculate ETA (Road Lords for Dispatchers)
- Monitor driver behavior (Sygic Truck)











Responsibility and Sustainability

Our industry

Innovating structural solutions to empower the CRT industry's transition to a low-carbon future

- Building a better-connected industry
- Increasing access to low carbon solutions
- Reducing emissions in the CRT value chain

Our customers

Developing targeted solutions to help SME customers prosper in the low-carbon economy

- Enabling the energy transition and efficiency
- Improving wellbeing and safety
- Driving business success

Our company, colleagues & communities

Achieving the highest standards of responsible business and being a great place to work

- Reducing direct and supply chain emissions
- Embracing inclusion and diversity
- Giving back to our communities

Reduce direct emmisions by

50%

by 2030

Increase female representation among senior managers to

40%

by 2025

Reach the top

25%

of employee engagement score in EU Tech companies by 2025

Donation

1%

of consolidated earnings before tax annually to charitable causes



Multiple Drivers for Sustained Long-Term Growth

Embedded in guidance

Upside to guidance

Growth from existing customers

- Industry tailwinds
- Focus on solving evolving customer needs
- Deeper entrenchment and retention
- Proven upsell and cross-sell strategy

Geographic

expansion and penetration

- Consolidating market shares
- Enter new markets to serve existing and new customers

Go-to

market channel expansion



- Digital, telesales and field channels
- Seamless customer experience

Digital

platform development development

- Fully digital end-to-end ecosystem
- Financing platform
- Expanding the services and partnership network with API integration
- Digital freight forwarding

Accretive

- Proven M&A track record and integration capabilities
- Acquire accretive capabilities
- Potential revenue / cost synergies via strategic acquisitions

- Products per customer
- Net revenue retention

- Expanding in Western Europe
- Penetrating core markets in Central and Southern Europe
- Connected digital journey from onboarding to customer selfcare
- Introduced automated credit scoring
- Launched Eurowag App

- Acquiring digital payment capabilities
- Launched pilot for the financing platform
- Building foundation to integrate shippers

- Completed the acquisition of ADS
- Acquired stakes in KomTeS, Drivitty and Last Mile Solutions
- Announced the intended acquisition of WebEye



Key Takeaways

- Achieved strong revenue growth and high EBITDA profitability in line with medium-term guidance
- Strengthened balance sheet to support further growth following the IPO
- Delivering on technology transformation with disciplined execution of CAPEX plan
- Exploring options to facilitate the acquisition of WebEye and further expand the customer base
- Benefiting from diverse talent on the expanded management team and strong governance from the Board of Directors with UK plc experience
- Committed to sustainable future through methodical ESG program
- Seeing immaterial direct impacts from the war in Ukraine and responding to emerging risks
- Drawing on resilient business model proven over previous economic cycles
- Anticipate delivering results in line with medium term financial guidance





A&P

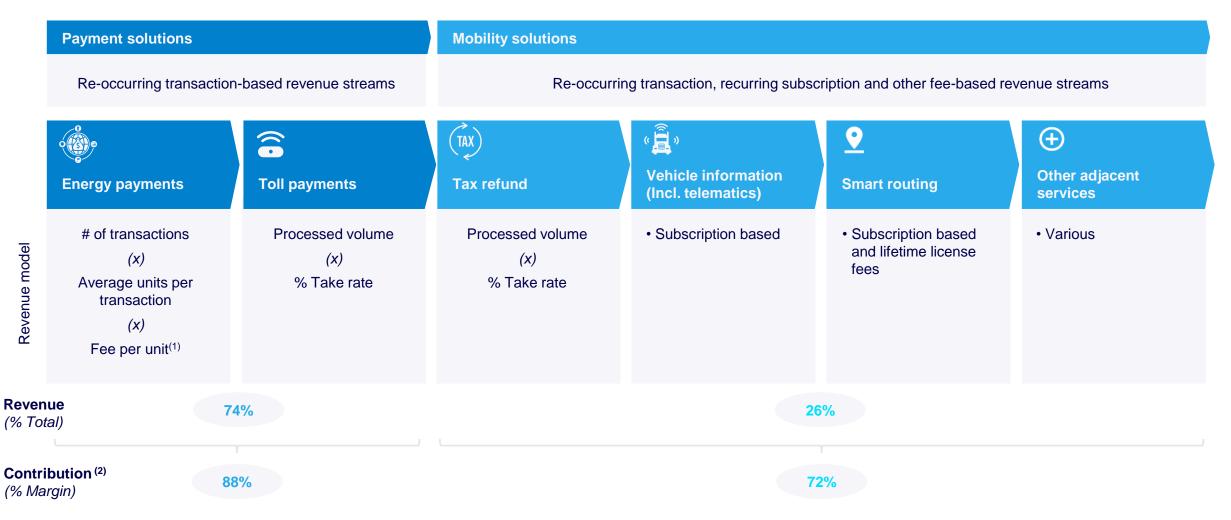
investors@eurowag.com



>>> Appendix



Revenue Model





Comprehensive Go-To-Market Strategy

Multi-channel sales strategy



Full control of the client acquisition process - direct "pitching", on-boarding, sales and post-sales support

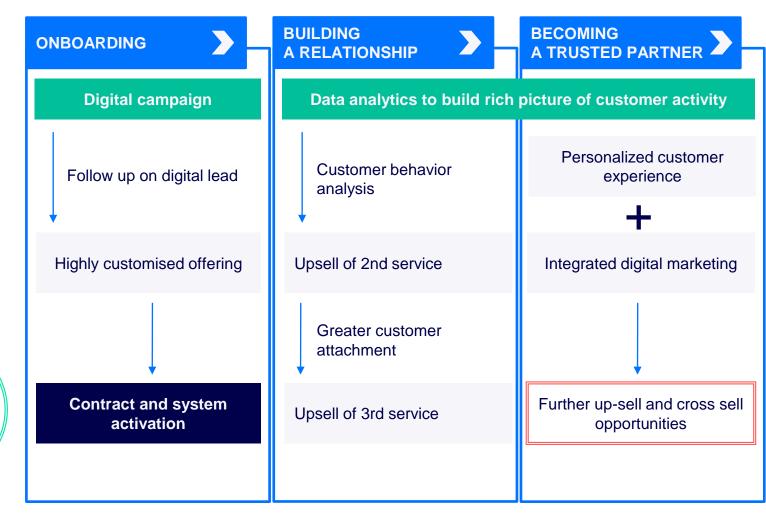


Extending our reach through strategic partnerships (incl. OEM)



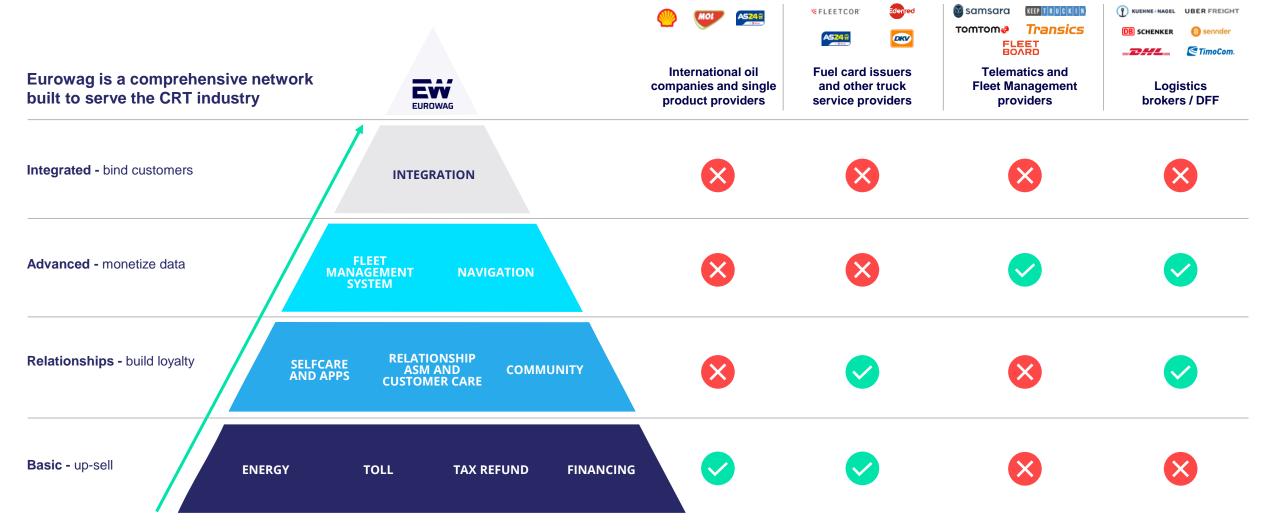
Recently build-up front-end platform to convert digital leads (e.g. Client Selfcare platform, RoadLords)

>50% leads from digital source





Differentiated Integrated CRT Offering



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