

## W.A.G payment solutions plc Full year results 2024

25 March 2025





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## Agenda



- 1 Introduction and highlights
- 2 Financial results
- 3 Strategic update
- 4 FY 2024 summary and FY 2025 priorities
- 5 Q&A

### **EW** EUROWAG

# Introduction and highlights



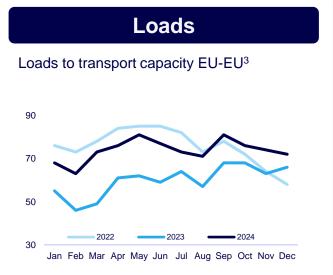


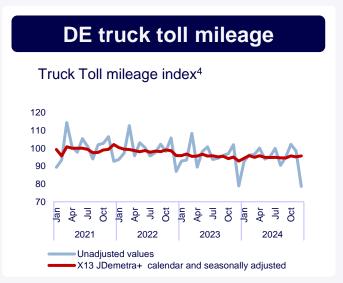
## FY 2024 highlights Strategic priorities, underpinning our growth and strong cash generation

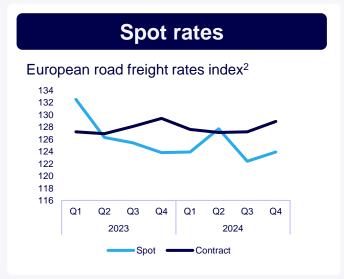
Attract	and a si	Total active trucks +10% to 302,076	<b>&gt;</b>	Financial highlights
Engage	EUROWA	Net promoter score <sup>1</sup> +1pt to 40pts	>	<ul> <li>✓ Net revenue² +14.0%</li> <li>✓ Adj. Cash EBITDA³,4 +23.2%</li> </ul>
Monetise		Ave no. of products per truck +0.2 to 2.7	>	<ul> <li>✓ Strong cash generation; net debt leverage 2.3x<sup>5</sup></li> <li>✓ FY25 guidance</li> </ul>
Retain		Subscription revenues +0.2pp to 26.8%	>	reiterated  ✓ Proposed special dividend 3.0p per
Optimising in	nternal proce	share		

#### Against a challenging macro backdrop; with some signs of recovery into FY25









- Flat economic environment with inflation and interest rates still hampering consumer demand and recovery in market conditions.
- Some markets struggling with capacity utilisation, larger markets seeing improvement.
- Slight recovery in spot rates in our larger markets; however, outlook remains flat.
- Bankruptcies peaked in H2 2023, impacting credit losses in FY 2024.
- No major strategic changes amongst competitors focus remains on integrating data-driven solutions.

...Eurowag remains well-placed

### **EW** EUROWAG

## Financial results







## FY 2024 financial highlights Continued double-digit growth; significant improvement in net leverage

Net revenue<sup>1</sup>

+14.0%

€292.5m

Adj. EBITDA<sup>2</sup>

+12.0%

€121.7m

Margin flat 41.6%

Adj. Cash EBITDA<sup>2,3</sup>

+23.2%

€88.7m

Adj. PBT<sup>2</sup>

(€10.4)m

€46.3m

Adj. EPS<sup>2</sup>

(1.84)c

4.65c

Capitalised R&D

(7.9)%

€35.0m

**Net leverage**<sup>4</sup>

2.3x

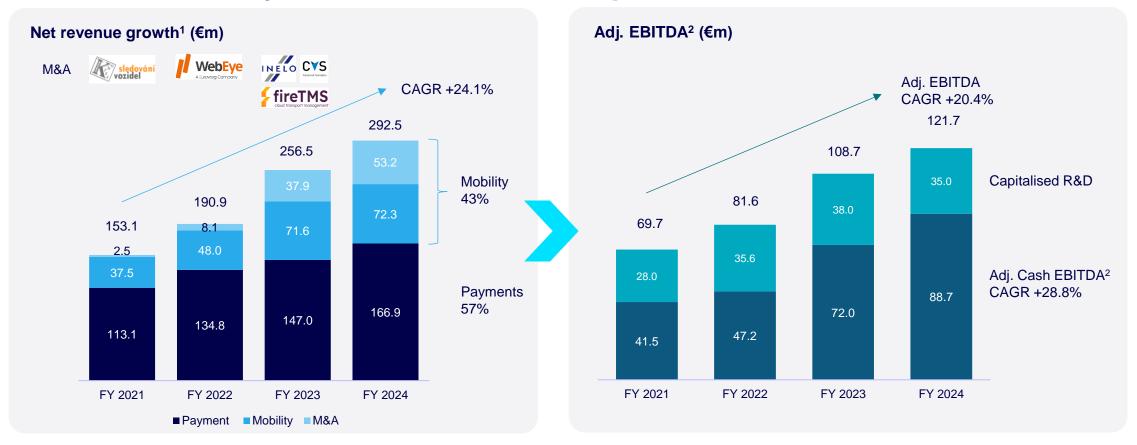
FY 2023: 2.9x

Proposed special DPS

3.0p

*c.*€25*m* 

## Our journey since IPO Growth driven by reinvestment and acquisitions

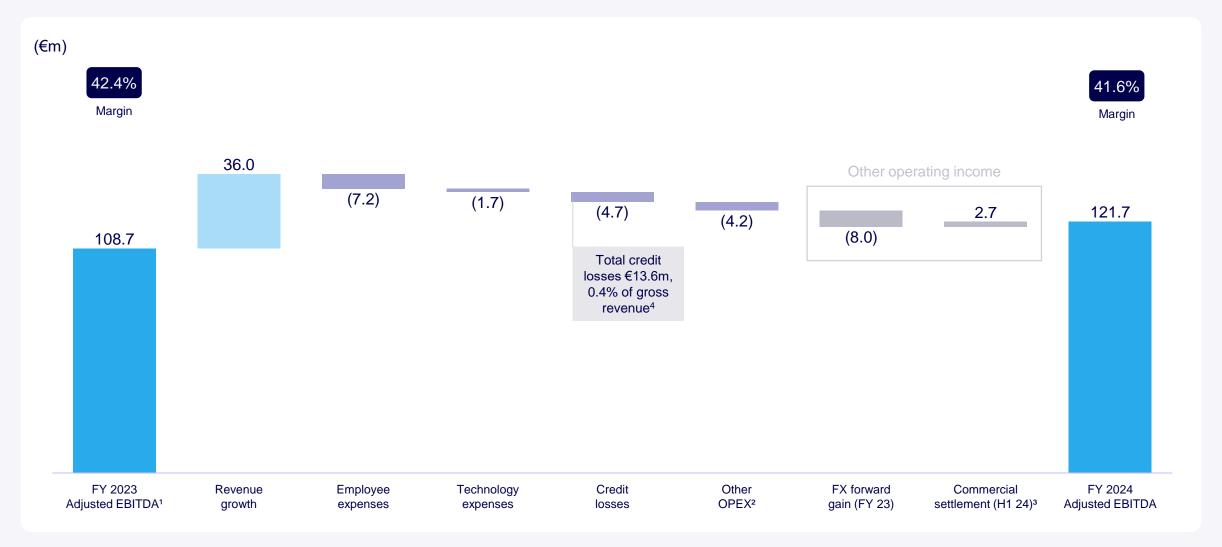


- As a result of geographical expansion, growth in active trucks, investment in our products and our ability to cross-sell, driven strong organic across both payments (CAGR +14%) and mobility (CAGR +46%)
- Inorganic growth driven by acquiring mission-critical data-centric products (FMS, TMS and WTM); increasing recurring subscription revenues
- Eurowag mobility provider market leader in Poland; the largest international freight market in Europe

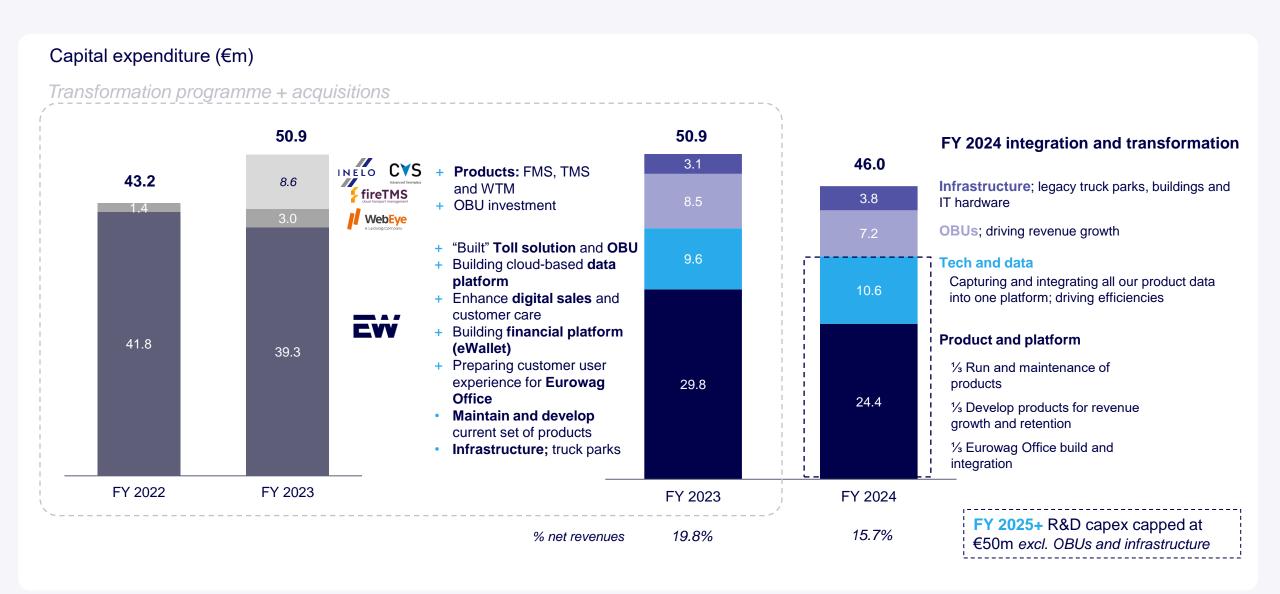
## Mid-teens growth across both payments and mobility



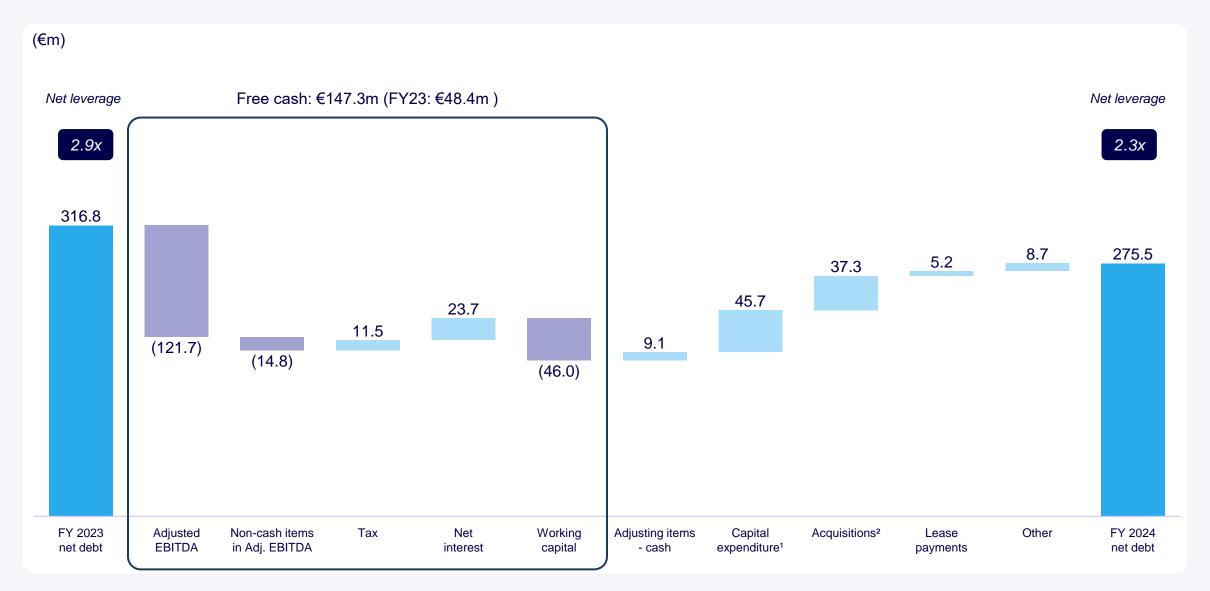
## Strong EBITDA growth; despite increase in credit losses



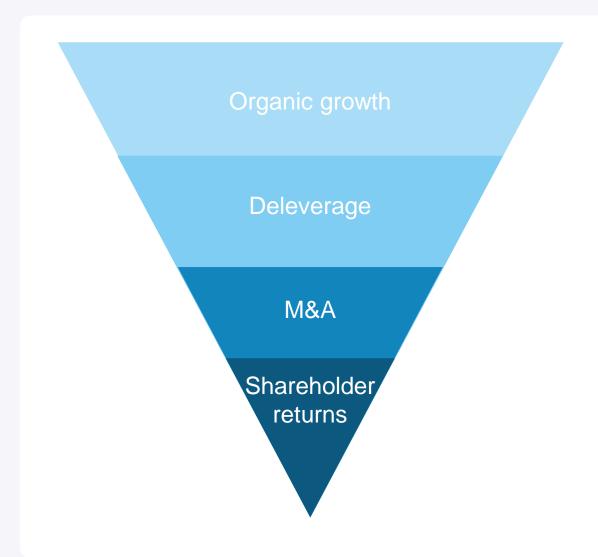
#### Building the industry's first integrated digital platform



### Strong cash generation; delevered back within our guidance range



#### Balanced capital allocation; reflecting Eurowag's priorities



- Continue to invest in the platform and realising operational efficiencies; driving double digit net revenue growth, improved margins and strong cash generation.
- Capitalised R&D capped at €50m¹.
- FY 2024 2.3x net leverage<sup>2</sup>.
- FY 2025 reduce to around 2.0x.
- FY 2025+ small acquisitions; new product or accelerate number of trucks on the platform and further enhance cross-sell opportunities.
- Outperformance in cash generation; FY 2025 3.0p proposed special dividend.
- Maintain flexibility of investment within the business, before returning further cash to shareholders.

#### Financial guidance

#### FY 2025

#### Low double-digit net revenue growth. Net revenue FY 2025 margins remain flat year-on-**Adjusted** year; adjusted cash EBITDA1 **EBITDA** % between €90m - €100m. Capitalised R&D capped at €50m Capex (excludes OBU and infrastructure). Net debt to adjusted EBITDA to move Leverage target to around 2.0x, after proposed special dividend payment of c.€25m.

#### **Outlook**

The value creation from the new integrated platform combined with operational efficiencies initiatives means Eurowag is well positioned for future growth and continued strong cash generation

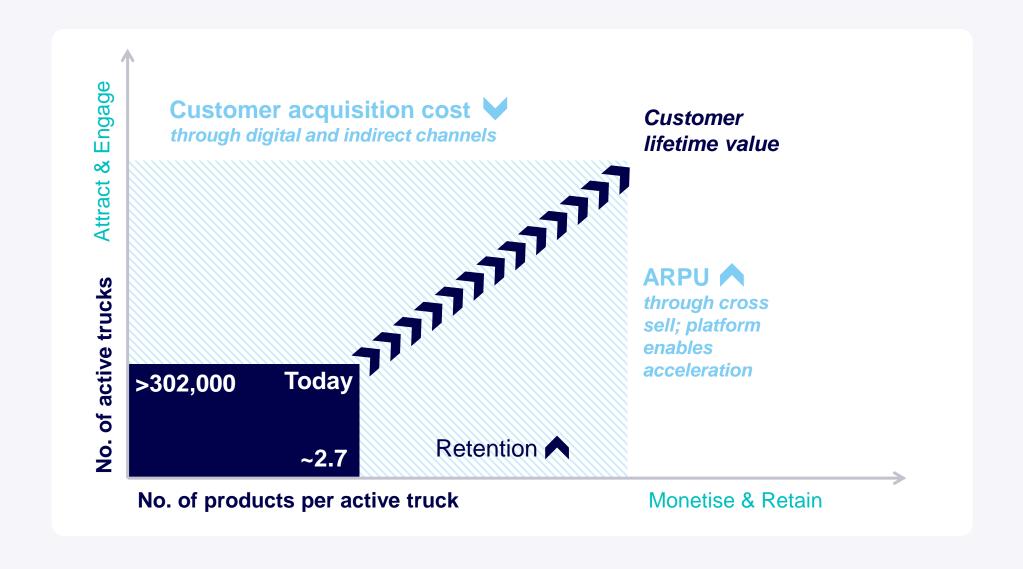
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## Strategic update





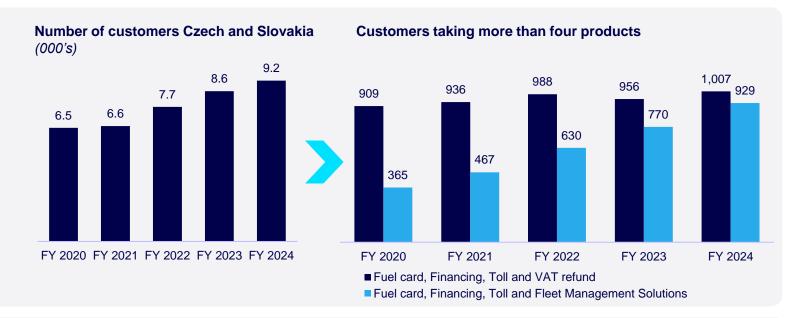
## Strategic priorities focused on key value drivers



### Proven track record of strong cross-sell momentum

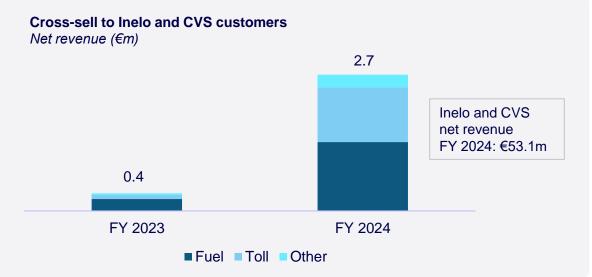
### Strong growth in our developed markets (CZ & SK)

- Strong and stable existing client portfolio
- Continued focus on up-sell and cross-sell activities
- Optimised agile team structure
- Lessons and best practise shared with other markets



### Integration of Inelo and CVS in Poland, acceleration of cross-sell

- Established cross-functional, cross brand commercial leadership team
- Unified sales teams across regions; training on products, lead generation and shared established strong local relationships
- Unified sales incentives with cross-sell remuneration



## Mission critical services integrated into one platform









Energy and decarbonisation as a service

Toll

Fleet operation

Financing

Financial services

Back-office services

Road services



## End-to-end digital platform and its front ends









Desktop app



Mobile app for owners and dispatchers



Mobile app for drivers



Cockpit app in new trucks

## **Eurowag Office long-term roadmap**

2024

Foundation & early adoption

Phased launch of the integrated digital platform with Eurowag FMS and new improved navigation



2025

Platform development & initial rollout

#### **Active trucks**

Digital customer onboarding in selected countries

#### Partnerships (OEMs)

Integrating Eurowag services with partner services, digital onboarding

#### Cross-sell

Migrate Energy and Toll to platform and cross sell to FMS customers



2026+

Acquire and engage through digital

#### **Group FMS customers**

engagement and migration

#### Adding advanced financing with

full integration of work time management, tax return and continuous improvement of all features

#### **Enhanced customer tools**

Advanced data analytics

#### Value optimisation

through cross-sell, customer loyalty, churn reduction and subscription bundles 4 Scale and expand

#### **Expanded platform capabilities**

through integrated customer journeys, loyalty programs and dynamic pricing

#### **Introduction of Loads**

**Marketplace services** integrating 3<sup>rd</sup> parties into the platform

#### **Increased market penetration**

through expansion in Western Europe, through indirect and digital channels



Phased roll out FY 2025 - FY 2026

Migrate product

2 Integrate data from hardware

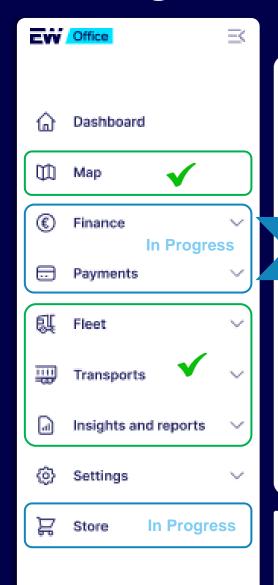
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Migrate existing customers

4

Acquire new customers

## **Eurowag Office FY 2025 priorities**



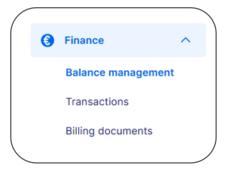
**1. Energy** and **Toll** product and customers migration



3. Indirect digital onboarding



2. Roll out of **eWallet** 



**4. Hardware** integration



Migrating products into one platform; digitising products and processes

## Integrating systems; improving operational efficiencies





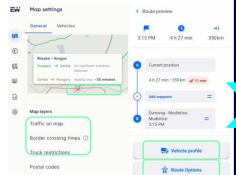


- Finding best price on journey
- Finding most efficient route to refuel



2

- Set traffic, border crossing times, truck restrictions to find best route
- Real-time data; more accurate delivery times



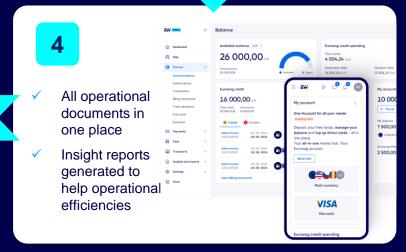
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- Monitor truck details
- ✓ Monitor driver behaviour
- Track work time for reporting and better mgmt. of delivery



5

- ✓ Real-time data; in one place
- ✓ Simplifies and digitise 30+ admin tasks
- ✓ Operational efficiencies
- √ Improve truck utilisation
- ✓ Cost efficiencies



## Integrating navigation and payments for the driver's convenience



1 Convenient location, best price



Enhanced security; location known



Range of fuels incl. alternatives

Fuerowag Pay

Universal 1232

VALID THEU 12/24

Petrol 95

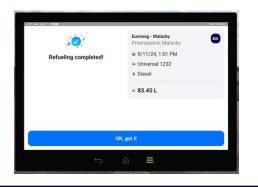
Premium

Cancel

4 Card limit already set for driver



5 Digital transaction complete





## Our platform will help make the CRT industry clean, fair and efficient

**Climate action** 

16.6% ↓

Direct emissions<sup>1</sup>

1,537

active alternatively fuelled trucks

- First electromobility service provider for CRT.
- First HVO corridor in Central and Eastern Europe, with ~450 stations.
- Largest LNG acceptance network in Europe, with ~500 stations (60% of the EU network) and and ~20% bioLNG coverage.
- Member of the International Sustainability and Carbon Certification ("ISCC") programme.

**Customer success** and wellbeing

#### 68% customers

Eurowag supports their business success

#### 77% drivers

Eurowag supports wellbeing and safety

- Launched Loono partnership for preventative health and wellbeing for drivers.
- Opened new facilities for drivers at our truck parks.

**Community impact** 

## €259,000 donated

through employee philanthropy programme

- 1,295 employees participated in Philanthropy & You programme.
- 275 local causes supported over 17 countries.
- Other donations through charity partnerships in key markets, aligned with Eurowag's strategic social impact priorities.

**Responsible business** 

37%

woman in leadership roles

- Launched Eurowag women's mentorship scheme.
- Developed sustainable procurement approach.
- Undertook Double Materiality Assessment in preparation for CSRD.



#### FY 2024 summary

- Delivered double-digit organic growth, despite the macroeconomic headwinds.
- Began phased rollout of our integrated end-to-end digital platform.
- Starting to see results from integration of acquired businesses.
- Net leverage back within our guidance range 1.5x-2.5x.

#### FY 2025 priorities

- Payment solutions migrated to platform, incl. end-to-end digital onboarding.
- > 30% customers migrated onto platform, improved cross-sell.
- Indirect channel launched.
- Test Eurowag Office new pricing model.
- Cost synergies from acquired businesses, focus on cash generation.

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Q&A

Contact us for further details: investors@eurowag.com



## Appendix



#### Revenue model

#### **Payment solutions**

#### **Mobility solutions**

#### Re-occurring transaction-based revenue streams

#### Recurring subscription and other fee-based revenue streams



## # of transactions

(x)
average units per transaction
(x)
fee per unit

**Energy payments** 



### Transport management

Subscription based



### Fleet management

Subscription based



Work time management

Subscription based



#### **Toll payments**

processed volume
(x)
% take rate



#### Tax refund

processed volume
(x)
% take rate



#### Smart routing

Subscription based and lifetime license fees



#### Other adjacent services

Various



#### **Alternative measures**

	Adjusted	Adjusting items	FY 2024	Adjusted	Adjusting Items	FY 2023
	(€m)	(€m)	(€m)	(€m)	(€m)	(€m)
Net revenue	292.5	-	292.5	256.5	-	256.5
EBITDA	121.7	14.8	106.9	108.7	78.9	29.8
EBITDA margin (%)	41.6%	-	36.5%	42.4%	-	11.6%
Depreciation, amortisation and impairments	(45.7)	19.8	(65.5)	(40.4)	17.1	(57.5)
Share of net loss of associates	(0.7)	-	(0.7)	(0.5)	-	(0.5)
Operating profit/(loss)	75.3	34.6	40.7	67.8	96.0	(28.2)
Finance income	2.7	-	2.7	14.7	-	14.7
Finance costs	(31.7)	-	(31.7)	(25.8)	-	(25.8)
Profit/(loss) before tax	46.3	34.6	11.7	56.7	96.0	(39.3)
Income tax	(14.0)	(5.2)	(8.8)	(10.0)	(5.8)	(4.2)
Profit/(loss) after tax	32.3	29.4	2.9	46.7	90.2	(43.5)
Loss after tax from discontinued operations	-	-	-	(0.5)	-	(0.5)
Basic earnings per share	4.65	-	0.39	6.49	-	(6.62)

## **Adjusting items**

#### **Adjusting items**

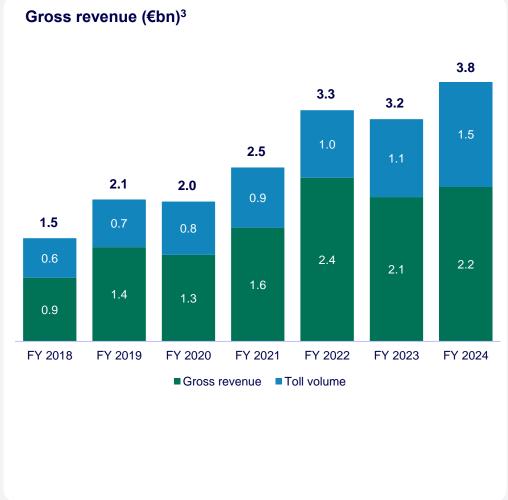
	FY 2024 (€m)	FY 2023 (€m)
M&A related expenses <sup>1</sup>	6.3	4.4
Strategic transformation expenses <sup>2</sup>	-	1.8
ERP implementation <sup>2</sup> and integration costs	6.3	5.3
Share-based compensation	2.2	6.5
Impairment losses of non-financial assets	-	56.7
Restructuring	-	4.2
Adjusting items in operating expenses	14.8	78.9
Adjusting Items in depreciation and amortisation	19.8	17.1
Total adjusting items	34.6	96.0

#### **Adjusted EBITDA reconciliation**

	FY 2024 (€m)	FY 2023 (€m)
Intangible assets amortisation	50.0	43.4
Tangible assets depreciation	9.6	8.9
Right-of-use depreciation	5.9	5.3
Depreciation and amortisation	65.5	57.5
Net finance costs and share of net loss of associates	29.7	11.6
Profit before tax	11.7	(39.3)
EBITDA	106.9	29.8
Adjusting Items	14.8	78.9
Adjusted EBITDA	121.7	108.7

## Good control on working capital despite revenue growth

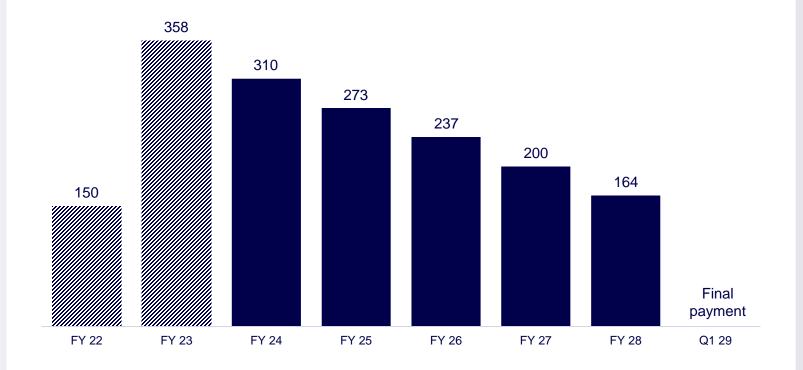




Notes: (1) Trade payables and receivables include AP/AR related to the core business. Other payables include employee related liabilities from social and health insurance, liabilities payable to employees for salaries and accrued vacations, advances around customer deposits related to OBUs and prepaid cards, as well as deferred acquisition considerations for Webeye and Aldobec. Other receivables include receivables from foreign tax authorities and financing of tax refund customers, advances related to the production of OBU units and other business-related advances. (2) Gross revenue calculated as revenue from contracts with customers plus toll volume, (3) Gross toll volume not included in external reporting as Eurowag is acting as agent.

## Renegotiated facilities; extended maturity, reduced amortisation and extended RCF





### Club finance agreement<sup>1</sup> amended to extend maturity to 2029 and reduce term loan amortisation

- Facility A: €150m amortising facility with quarterly repayments plus a €57.5m balloon
- Facility B: €180m amortising facility with quarterly repayments plus a €69m balloon
- Original Revolving Credit Facility of €235m for revolving loans and ancillary facilities
- Original €150m uncommitted Incremental Facility for acquisitions, capital expenditure and revolving credit facilities

#### Amortising interest rate swaps at FY 2024

Facility A and B:

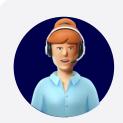
- Total of €227m with fixed interest rate between 2.7% and 3.5%, expires 2027
- Hedge ratio at approx. 73% of term loan exposure

#### Interest rate margins

Facility A and B:

- 2.10% pa for net leverage between ≤ 3.2 ≥ 2.5
- 1.90% pa for net leverage ≤ 2.5

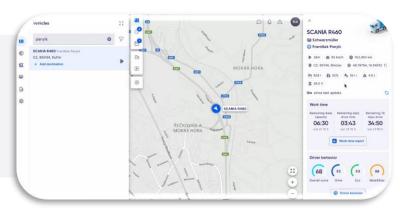
### **Eurowag Office; industry-first digital platform**



**Dispatcher** 



- Real-time monitoring of vehicles, transport and route planning from one app.
- Access to data without switching systems or paper.
- Few manual processes and real-time decision making through AI and data insight tools.





**Driver** 

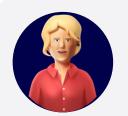


- Improve driving behaviour and time, through better navigation and truck utilisation.
- Less administrative tasks.
- Better visibility of regulatory obligations.
- Be part of a community.





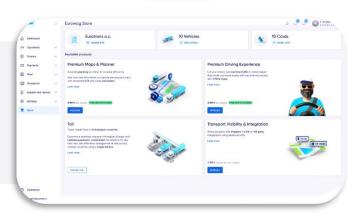




**Owner** 



- Manage business more efficiently.
- Fast access to financing, working capital and tax refund services.
- Reporting in one-place.
- Platform to help make timely decisions.



## Net revenue geographical split

